

# How to Get Rid of the Uploading Warning Message

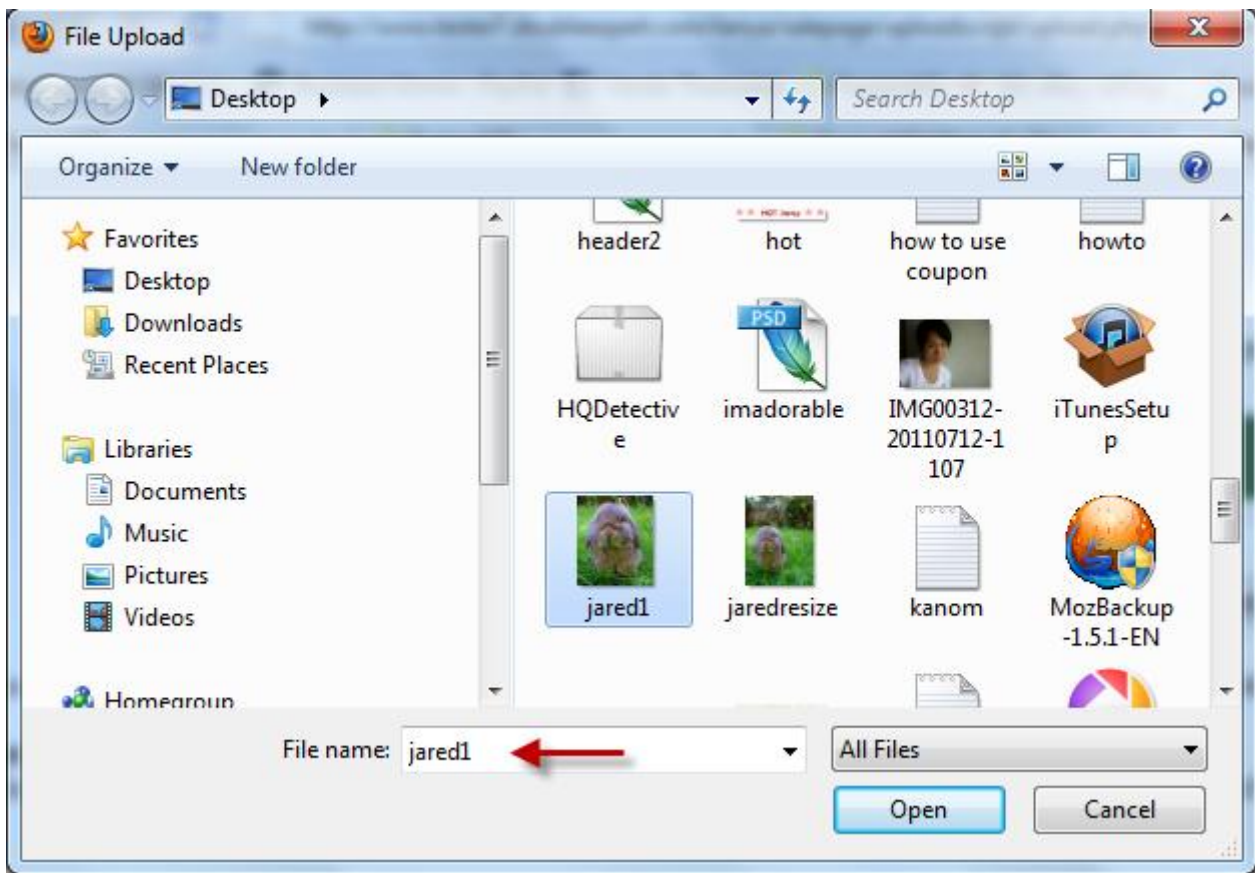
If your product contains any downloadable files, you need to upload these files to the FusionHQ server, so your customers can download your file properly.

Once you finish your website, you will notice a yellow bar warning you to upload your file. You can upload your files directly here. Please follow the instructions below...

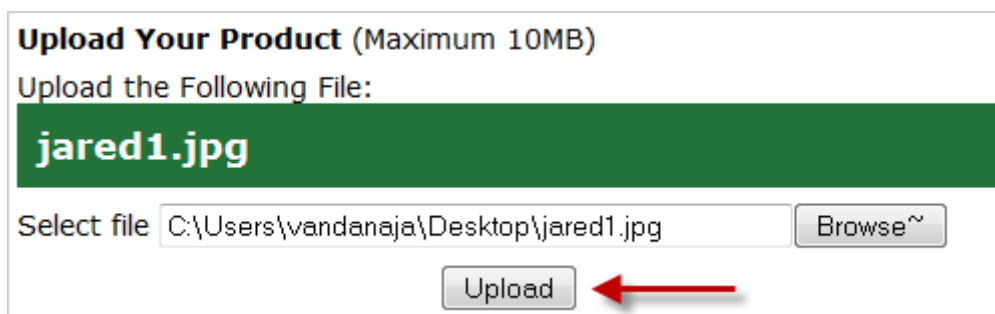
**Step 1:** Go to your actual site and then click on the uploading warning message.



**Step 2:** Browse for the filename in your PC.



**Step 3:** Click "Upload".




**Step 4:** Make sure that you have chosen the correct file. The file name in the "Products" section and on your PC should be the same.

**After Customer Purchased**

Yes  No  
(ie. if your product is an e-book, software, downloadable video or audio)  
We will tell you how to upload your product(s) when you upload your website.

**Filename 1**  ←

**Filename 2**

 **Note:** You must include the file extension (example: .pdf .avi .jpeg .mp3)


**Step 5:** Make sure that there are no spaces inside your file name. Replace any spaces with a hyphen / dash (-).

**After Customer Purchased**

Yes  No  
(ie. if your product is an e-book, software, downloadable video or audio)  
We will tell you how to upload your product(s) when you upload your website.

**Filename 1**

**Filename 2**  ←

 **Note:** You must include the file extension (example: .pdf .avi .jpeg .mp3)

**Step 6:** If the file name mentioned on the warning message contains spaces, please rename the file which is in your computer.

Warning: Please upload **santa jared.jpg**. [Click here to upload](#)

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**DOWNLOAD**

Powered by [FusionHQ](#)

**Step 7:** Next, go to the "Products" section and change the file name inside the "Downloadable" file area.

### After Customer Purchased

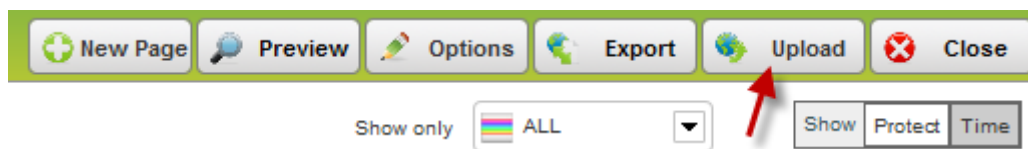
Yes  No  
(ie. if your product is an e-book, software, downloadable video or audio)  
We will tell you how to upload your product(s) when you upload your website.

Filename 1

Filename 2  ←

Note: You must include the file extension (example: .pdf .avi .jpeg .mp3)

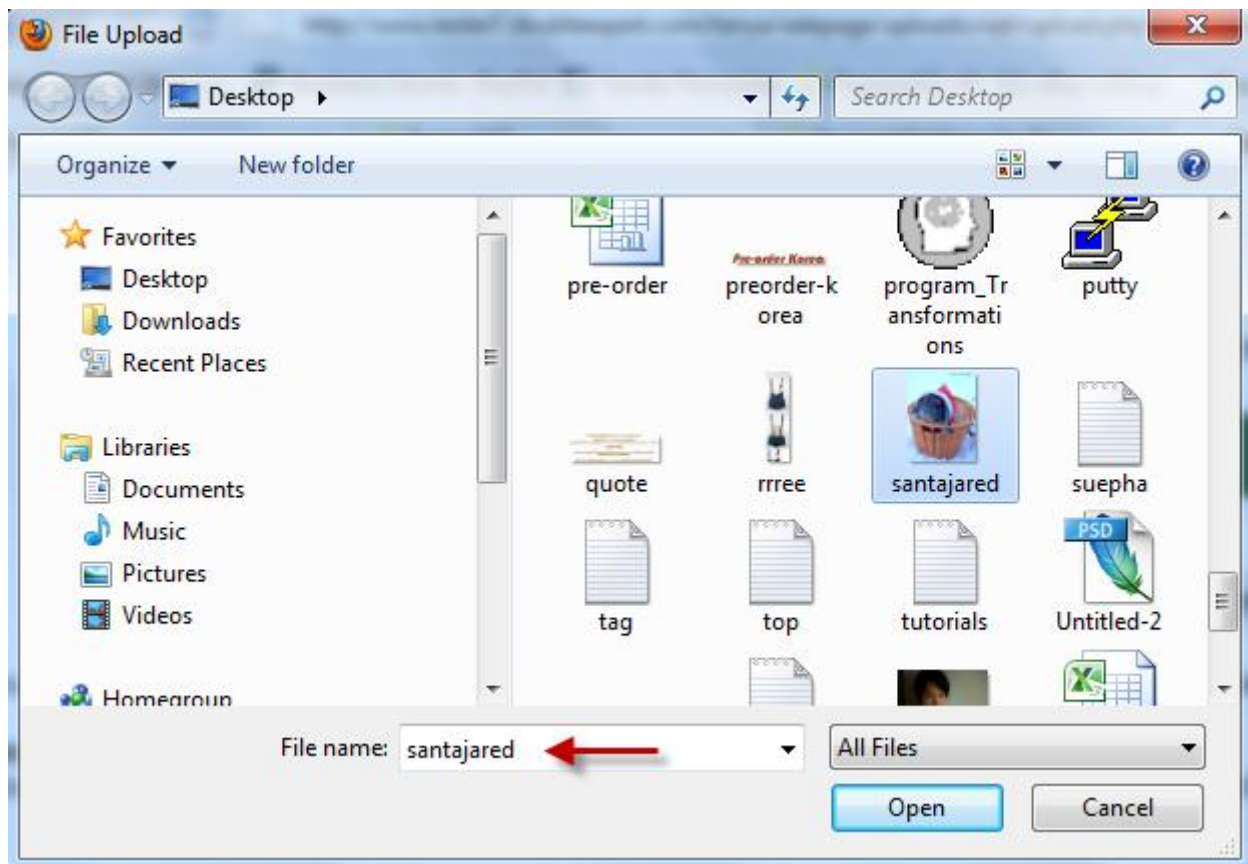
**Step 8:** Upload your website again.



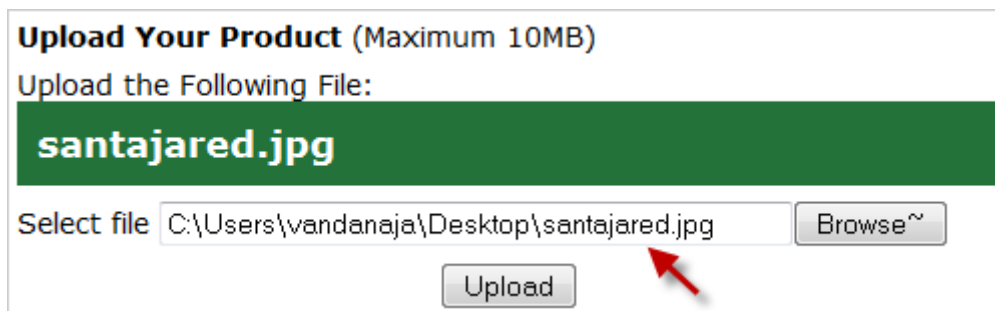
**Step 9:** Go to your website and click the uploading warning message.



**Step 10:** Browse for your recently renamed file on your PC.



**Step 11:** Click "Upload".



Your file is now ready to be downloaded.

